

RENTAL POLICIES

HOURS

Our showroom is open Monday - Friday 9:00 a.m - 5:00 p.m, Saturday 8:00 a.m. - 1:00 p.m., we are closed on Sunday. However, delivery is available before and/or after our regular store hours. After hours and Sundays are considered overtime (please see delivery and pickup).

WINTER HOURS

Closed Saturday & Sunday

SUMMER SATURDAY

HOURS 8-1

TIME

All equipment rental charges are for TIME OUT, NOT TIME USED. Most prices quoted are for a one day (24 hours) charge. If equipment is needed for a longer period of time, we also have weekly rates (7 days) and monthly (28 days) rates. The weekly rent is three times the daily rate, and the monthly rate is three times the weekly rate.

LIABILITY

All equipment is for rental purposes only, and it is understood that Party Time Rental shall not be held responsible for any accident(s) or damage(s) resulting directly or indirectly from the use of the leased equipment. Party Time Rental EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESSED OR IMPLIED INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, and neither assumes nor authorizes any other person to assume for it any liability in connection with the use of this equipment. The renter agrees to indemnify Party Time Rental from any claim, loss, damages to property, consequential damages, loss of income or any other incidental damages, even

those damages caused by the negligence of lessee, together with attorney fees for defending any action brought as a result of the lease of this equipment.

RELEASE WAIVERS

Party Time Rental clients are required to sign a release waiver releasing Party Time Rental from liability on any and all equipment that could cause injury. Clients should check with their own insurance companies for special event insurance.

DAMAGE WAIVER

Party Time Rental applies a 6% nonrefundable damage waiver to the cost of all rental equipment. This cost covers wear-and-tear on the equipment and is NOT insurance. The renter is not covered for damage, theft, vandalism, misuse, abuse or missing equipment. Party Time Rental does charge a replacement cost for missing and/or broken equipment.

CUSTOMER RESPONSIBILITY

Clients are responsible for weather damage, theft, vandalism, abuse and misuse of rented equipment. These instances are NOT covered by the damage waiver.

PAYMENT TERMS

If the customer does not have a prearranged account with us, we require a Visa, MasterCard, AmEx or Discover number to make a reservation. If the customer does not have or does not want to give a credit card number, we ask that the order be placed in person with a deposit paid that will cover the replacement of the equipment. A 25% deposit is taken at the time of the reservation and is non-refundable if order is cancelled within 30 days of event date. The card number or the down payment

will secure the reservation until the date of the event. However, if the equipment being reserved has a replacement value of \$500.00 or more a credit card number MUST be given. Upon pickup and/or delivery, you may choose to pay by check, cash or your credit card

I.D.

When picking up rental equipment at our location, we require a valid Indiana state driver's license. We will need to make a copy of the I.D. (Just a number is not sufficient). This policy is necessary for insurance reasons.

CANCELLATION

After making a reservation, the customer will be subject to a 25% nonrefundable cancellation fee if the entire reservation is canceled within 30 days of the event. There is a 100% cancellation fee applied to ALL inflatables and inflatable games canceled within 30 days of the event. This policy applies to individuals as well as prearranged accounts. In addition, a 100% cancellation fee will be applied to all "Hot"/In Season Equipment.

WEATHER

Once equipment has been accepted, Party Time Rental is NOT responsible for inclement weather causing the delay or cancellation of an event. Spacewalks and inflatable games should not be used outdoors in temperatures under 40 degrees. These items should also not be left out or used in the rain.

CHANGING FEE

There will be a \$25.00 changing fee assessed to all orders making changes within 3 days of an event. This policy applies to individuals as well as prearranged accounts.

In some cases, change may not be able to take place.

DISCOUNTS

When using a coupon, discount certificate or gift certificate for Party Time Rental, please present it to us when placing your order in person or tell us about it on phone in orders. Customers may use only one coupon per order, per visit, per event.

DELIVERY & PICKUP

Delivery and Pick-Up is available and the charge is based on the zip code of the destination, as well as time frame. Charges quoted for delivery also include pickup. For Sunday delivery and/or pickup, there is a minimum charge of \$500.00. Delivery is a tailgate service only. If equipment needs to go to an unusual location, there will be an additional labor charge. If you need setup and/or tear down please ask for a quote. If an order has multiple towable items, a delivery fee will be charged for each item. Clients must be present upon delivery. This is mandatory for delivery to public places (ie, Parks). Delivery two certain time periods may be subject to overtime charges, please ask for a quote. **Note:** PTR will not deliver, pick-up, or set-up equipment in a private residence if we are required to go up or down stairs.

SETUP & TEARDOWN

Set up and/or tear down is available for most items and require additional charges. Party Time Rental will be happy to quote a charge based on the equipment needed. Clients must be present at the time of delivery for set up instructions (See above for optional procedure).

EQUIPMENT USE

When picking up or accepting delivery of equipment, please learn to use the item(s) rented. We do our best to instruct each customer on how to safely use our equipment. (Instructions are sent with most items on how to use them properly.) Should an item not work properly, please contact us immediately. Party Time Rental will either provide further instruction, repair, or we will replace the item with the same or like item. Also when picking up or accepting delivery of equipment, be sure that you have received all of the items on your reservation. Provided the items are not correct or acceptable, we want to know about it immediately in order to remedy the situation. Any and all electrical equipment rented from Party Time Rental does NOT come with extension cords. However, extension cords are available for rent.

SPACEWALK / INFLATABLE POLICIES

Delivery — If Party Time Rental delivers, the charge for said delivery is based on the zip code of the delivery location and the time frame the delivery is to be made in.

Spacewalks/inflatables that are delivered and picked up by Party Time Rental are to be deflated and rolled up at the time of pick up. Unless a \$25.00 setup and tear down fee has been paid, in this case, the inflatable should be uninflated.

Set-Up — We charge \$25.00 to set-up and take down spacewalk/inflatable (Unless previously included.)

Re-Roll — If a spacewalk/inflatable is returned not properly rolled, we charge a \$50.00 re-roll fee.

Spacewalks/Inflatables should not be used out doors in temperatures under 40 degrees.

Spacewalks/inflatables should not be used or left out in rainy weather. If spacewalks/Inflatables are returned wet premium will be charged.

Set-up for a spacewalk/inflatable is usually less than 10 minutes. Rolling after use takes approximately 20-30 minutes.

There is a 100% cancellation fee for space walks/inflatables reservations canceled with-in 30 days of an event.

Blower Inspection Fee is \$25.00 if the blower is returned/picked up wet.

THANK YOU

Party Time Rental wishes to thank those of you who do business with us. It is our hope that your event(s) are as much fun for you as they are for us to help you plan. If at any time you have questions or concerns please give us a call, we are here to help you.

PRICES SUBJECT TO
CHANGE WITHOUT NOTICE

